JSS security just got stronger.
To continue to ensure the utmost protection of your personal information, JSS is updating its login process to allow for use of your Common Access Card (CAC). This elevated security compliance helps protect our users and staff, and ensures we maintain our authority to operate.

What does this mean for me?
Logging into JSS will now be more convenient for you. Once you associate your CAC and JSS account, you will be able insert your CAC into the card reader and login to JSS.

Now that our security is tighter, you can rest easy knowing your personal information will stay private from hackers, identity thieves, or anyone else with less-than-noble intentions.

But your help is required. When you login to JSS, navigate to your Edit Profile page, insert your CAC in the card reader and click Associate CAC button. It is important to note, you may need to disable your pop up blocker.

If you do not have CAC, you can still login and use JSS the same you always have. Simply enter your Email and Password under the Email Login section and login to JSS.

Frequently Asked Questions
How do I create a new JSS account using my CAC?
From the JSS home page, click Join JSS.

Select your Registration Method.

If you select I don’t have a CAC, complete the fields on the Join JSS page.

If you select I have a CAC, insert your CAC in the reader and click Create Account Using CAC.

Note: You may need to disable your pop up blocker.
How do I associate my CAC with my existing JSS account?

From the JSS home page, click Login.

Review the terms and conditions and click Accept and login.

Enter your JSS Email and Password under the Email Login section.

Navigate to your Edit Profile page.

If you have a CAC and a CAC-enabled machine, insert your CAC into the card reader and click Associate CAC.

Note: You may need to disable your pop up blocker.

How do I log in to JSS using my CAC?

From the JSS home page, click Login.

Review the terms and conditions and click Accept and login.

If you have not associated your CAC and JSS account, you do not have a CAC, or access to a CAC-enabled machine, enter your Email and Password under the Email Login section.

If you have associated your CAC and JSS account, insert your CAC into the card reader and click Login Using CAC.

Note: You may need to disable your pop up blocker.
What happens if my JSS account is disabled or awaiting approval?
If your JSS account has been disabled or are waiting for your account approval please contact our Helpdesk team at 1-877-577-6697.

What happens if my JSS account is locked?
If your JSS account has been locked, click Unlock Your Account and follow the on-screen instructions.

What happens if I forget my CAC PIN?
For more information regarding your CAC PIN, visit http://www.cac.mil/common-access-card/managing-your-cac/.

What happens if my card is invalid or needs to be renewed?
For more information regarding your CAC, visit http://www.cac.mil/common-access-card/managing-your-cac/.

What happens if my certificate is invalid?
For more information regarding certificate validity, visit http://www.cac.mil/common-access-card/managing-your-cac/.